



# 2025 COMPANY PROFILE


## It Takes a Nation To Care

We are more than just a care provider - we are a community where individuals with complex care needs and developmental disabilities are empowered to live fulfilling lives.

### Keep In Touch With Us

+1(778)837-0125 

[www.jumtpcare.ca](http://www.jumtpcare.ca) 

#20-12484 82 AVE, Surrey   
BC, V3W3E9



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# ABOUT JUMTO CARE

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## It Takes A Nation To Care

At Jumto Care Ltd., we're more than just a care provider – we're a community where individuals with complex care needs and developmental disabilities are empowered to live fulfilling lives. Since 2015, we've been dedicated to fostering an inclusive environment where each person served feels valued, respected, and supported to reach their full potential.

## Our Mission

We're driven by a deep-rooted belief in the power of person-centered care. We go beyond simply meeting basic needs; we work collaboratively with individuals, families, and professionals to develop personalized plans that honor individual preferences, strengths, and aspirations. We believe that every individual is unique, and their needs, preferences, and goals should be at the forefront of service delivery.



# OUR VALUES

## Person-Centered Approach

We believe that care should be as unique as the individual receiving it. We tailor our services to meet specific needs, preferences, and goals, ensuring that every person feels heard and understood. We believe that individuals should be at the center of their own planning and decision-making.

## Dignity and Respect

We uphold the dignity and respect of every individual, recognizing their inherent worth and autonomy. We champion their right to make choices and have a voice in their care. We are committed to promoting the rights and autonomy of individuals with developmental disabilities

## Community Inclusion

We are passionate about fostering a sense of belonging and purpose through community participation. We support individuals in accessing and engaging in a wide range of social, recreational, and cultural activities within their communities. We believe that individuals have the right to be active and contributing members of their communities.

## Cultural Sensitivity and Inclusivity

We embrace the rich diversity of cultures within our community, with a particular focus on recognizing and honoring Indigenous cultures. We strive to create an inclusive environment where everyone feels safe, respected, and valued. We are committed to providing culturally competent services that are responsive to the unique needs and preferences of Indigenous individuals.

## Continuous Improvement

We are committed to providing high-quality services that meet the evolving needs of the individuals we serve. We actively seek feedback and consistently strive to enhance our services based on best practices and the voices of those we support. We believe in continuously evaluating and improving our services to ensure they are meeting the needs of individuals and families.





A photograph of a caregiver with dark hair, wearing blue scrubs, supporting an elderly woman with grey hair and glasses. The caregiver is smiling and has her hand on the woman's shoulder. The woman is also smiling. They are in a room with a large oval mirror in the background. A blue diagonal banner with a yellow border is overlaid on the left side of the image.

# OUR SERVICES

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Jumto Care provides a comprehensive range of services designed to meet the unique needs of each individual we support. We are committed to providing person-centered care that promotes independence, dignity, and community inclusion.



# SPECIALIZED HOME

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Our staffed specialized homes offer a safe, nurturing, and supportive environment where individuals can thrive. We work closely with each resident to develop personalized care plans that address their specific needs and goals. Our homes are designed to be accessible and adaptable to accommodate individuals with varying levels of support needs. We foster a sense of community within our homes, encouraging residents to build meaningful relationships and participate in activities that promote their well-being.

Our dedicated team is committed to providing compassionate care and empowering residents to lead fulfilling lives. We offer a variety of programs and activities tailored to individual interests, including art therapy, music sessions, and fitness classes. Our homes also emphasize the importance of independence, allowing residents to make choices about their daily routines and activities.

Family involvement is highly encouraged, and we work collaboratively with families to ensure a holistic approach to care. Regular communication and family events help keep loved ones connected and engaged with the progress and happiness of their family member.

By creating a warm and inclusive atmosphere, our specialized homes become more than just a place to live—they become a community where each person is valued and their unique contributions are celebrated.





# SUPPORTED LIVING

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For individuals who prefer to live independently in their own homes or apartments, we provide personalized support services to help them maintain their independence and achieve their goals. Our support workers assist with daily living tasks, such as meal preparation, medication management, and personal care, while also encouraging community integration and skill development. We work closely with individuals and their families to develop flexible support plans that respect their preferences and promote their autonomy.

Our dedicated team is committed to adapting our services to meet the unique needs of each individual, recognizing that everyone's journey is different. We provide regular training and development for our staff to ensure they are equipped with the latest skills and knowledge to offer the best care possible. By keeping communication open and transparent, we build trust and foster a sense of security and belonging for those we serve.

In addition to our core services, we also collaborate with local organizations to expand opportunities for our clients. This includes access to educational programs, volunteer opportunities, and employment resources. Our holistic approach aims to not only support daily living but also to inspire growth and self-discovery.

Ultimately, our mission is to empower individuals to live life on their own terms, with dignity and respect. We believe that with the right support, everyone has the potential to contribute to their community and lead a life full of purpose and joy.



# COMPLEX HEALTH NEEDS

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At Jumto Care Ltd., we provide specialized support for individuals with complex medical care needs. Our team is equipped with licensed nurses and highly trained support workers who bring expertise, compassion, and attentiveness to each individual's unique health requirements. With a commitment to maintaining the highest standards of medical care, our skilled professionals deliver support in areas such as medication management, monitoring of health conditions, and assistance with specialized medical equipment.

By fostering a secure, respectful, and responsive environment, we enable individuals with complex care needs to experience the highest quality of life possible while remaining at the center of their own care journey.

We also understand the importance of family and community involvement in the care process. That's why we encourage open communication and collaboration with family members and other healthcare providers to ensure a holistic approach to each individual's well-being. Our programs are designed to not only address immediate medical needs but also to promote long-term health and independence.

Whether it's through personalized care plans, regular health assessments, or ongoing education for clients and their families, Jumto Care Ltd. is dedicated to empowering individuals to lead fulfilling lives. With a focus on innovation and continuous improvement, we strive to set new standards in the field of complex medical care.





# COMMUNITY INCLUSION PROGRAMS

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We believe that active participation in the community is essential for a fulfilling life. Our community inclusion programs offer a wide range of opportunities for individuals to engage in social, recreational, and cultural activities within their communities. We support individuals in exploring their interests, developing new skills, and building relationships with others. Our programs are designed to be flexible and adaptable to meet the changing needs and preferences of the individuals we support.

Through our efforts, we aim to break down barriers and foster a sense of unity and understanding across diverse groups. Our team is dedicated to continuous learning and innovation, ensuring that our offerings reflect the rich diversity of the communities we serve.

We celebrate the achievements of those who participate in our programs, recognizing the courage it takes to step out and connect with others. Testimonials from participants highlight stories of newfound friendships, enhanced self-confidence, and a deeper appreciation for the community's cultural tapestry.

Our vision is to create a world where everyone has the opportunity to shine, share their stories, and make a positive impact. We invite you to join us on this journey towards greater community inclusion, where together, we can make a difference—one connection at a time.



# RESPITE CARE

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We understand that families and caregivers need occasional breaks to maintain their own well-being. Our respite care services provide temporary relief for caregivers, offering high-quality care in a supportive environment. We work closely with families to develop respite plans that meet their specific needs and preferences. Our respite services can be provided in the individual's home, in one of our staffed specialized homes, or in another community setting.

Whether it's for a few hours, a weekend, or longer, our compassionate and experienced team is dedicated to ensuring that your loved one receives personalized attention and care. We offer a variety of activities and programs designed to engage, entertain, and enrich, ensuring that the time spent with us is both enjoyable and fulfilling. Our goal is to provide peace of mind to caregivers, knowing that their loved ones are in safe and capable hands while they take some much-needed time to recharge and rejuvenate.

Our trained team addresses various individual needs, providing tailored support from daily living assistance to companionship and therapeutic activities. We prioritize communication with families, offering regular updates and addressing concerns to ensure confidence in care.

Our respite care services enhance the quality of life for caregivers and their loved ones, creating a positive environment that supports the well-being of the entire family.





# HOST AGENCY SERVICES

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For individuals and families who wish to self-manage their individualized funding, we offer Host Agency services. As a Host Agency, we provide administrative support, financial management, and guidance to help individuals and families navigate the complexities of self-directed care. We empower individuals and families to make informed choices about their services and supports, while ensuring they have access to the resources they need to succeed.

Our dedicated team is committed to fostering independence and enhancing quality of life by tailoring our services to meet the unique needs of each client. We collaborate closely with individuals and families to develop personalized care plans that align with their goals and preferences.

Additionally, our Host Agency services include assistance with hiring and managing care providers, ensuring compliance with regulations, and offering ongoing support and training. By choosing our Host Agency, you are not just opting for a service provider; you are joining a supportive community that values your autonomy and respects your choices.

Whether you're new to self-directed care or have experience managing your funding, our team is here to support you. We provide answers, insights, and adapt our services to your changing needs. We prioritize building lasting relationships based on trust and respect, aiming for a seamless experience that empowers you to achieve your goals. Join us to experience the benefits of a caring Host Agency in your self-management journey.



# EMPLOYMENT SERVICES

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We believe that everyone has the potential to contribute to their community through meaningful employment. Our employment services assist individuals in finding and maintaining jobs that match their interests and abilities. We provide job coaching, skills training, and ongoing support to help individuals succeed in the workplace.

We also work closely with local businesses to create inclusive work environments that value diversity and foster growth. By building strong partnerships, we ensure that both employers and employees benefit from a supportive and productive relationship.

Our goal is to empower individuals to achieve their career aspirations while enhancing the community's economic vitality. Together, we can create a future where everyone has the opportunity to thrive professionally and personally.

We offer personalized support to job seekers, helping them reach their potential and navigate the job market confidently. Our dedicated team organizes workshops and networking events to connect job seekers with employers and advocates for fair employment practices.

We promote a diverse workforce and work to eliminate barriers to employment, ensuring equal opportunities for all. Our approach addresses immediate needs and supports long-term career development, celebrating each step of the employment journey.





# SKILL DEVELOPMENT

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We offer a variety of skill development programs designed to enhance individuals' abilities in areas such as communication, social interaction, daily living skills, and personal development. Our programs are tailored to meet individual needs and goals, and we use a variety of teaching methods to ensure that learning is engaging and effective.

Whether you're looking to improve your interpersonal skills, gain confidence in social settings, or develop strategies for independent living, our dedicated team is here to guide you every step of the way. By focusing on each person's unique strengths and aspirations, we create a supportive environment that encourages growth and success. Our commitment is to empower you with the tools and resources needed to navigate life's challenges with resilience and confidence.

We believe in everyone's potential to learn and grow, offering programs that unlock this potential in meaningful and enjoyable ways. Our dedicated instructors provide personalized guidance, while group activities foster community and connections among participants.

This supportive environment enhances learning and motivation. Join us to cultivate a future where you can thrive personally and professionally—your journey to empowerment starts here!



# LET'S WORK TOGETHER

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